Dear Parent:

Because Insurance has become so complex we have had to institute a new policy to help better educate both our patients and ourselves on the covered benefits. Please be patient in helping us incorporate this new policy. By doing so, it will help avoid unexpected bills for you and help you to be better informed on what procedures and visits are covered for your children on the plan that you chose for your family.

Please <u>call</u> your insurance company and complete the Insurance Verification Information sheet in its entirety and bring it with you to your appointment. If we do not have this information at the appointment time, or if you did not call your insurance company to get the information, <u>you will be asked to call your insurance company while you are waiting</u>. Not having this information may make you responsible for payment at time of service for certain procedures that are needed, including immunizations.

Whereas this is not a guarantee of payment, as the insurance company will tell you as well, it is a good starting point to better understand the more common benefits.

Thank you for your patience and cooperation in helping us with this new policy.

Sanjiv Sood, M.D. Alka Sood, M.D. Lisa Rector, C.P.N.P.